

 **WORLD**
SYNCHRONIZED SKATING
CHAMPIONSHIPS® 2022
HAMILTON 🍁 CANADA



CHAMPIONNAT DU
MONDE 
PATINAGE SYNCHRONISÉ 2022
HAMILTON 🍁 CANADA

FIRST INFORMATION PACKAGE

APRIL 7-9, 2022

FirstOntario
Centre

Hamilton

Location

Hamilton, Ontario, Canada is proud to be the host of the ISU World Synchronized Skating Championships® 2022.

Climate

Hamilton's location on an embayment at the southwestern corner of Lake Ontario with an escarpment that divides the city's upper and lower parts results in noticeable disparities in weather over short distances. This is also the case with pollution levels, which depending on localized winds patterns or low clouds can be high in certain areas mostly originating from the city's steel industry mixed with regional vehicle pollution. With an April average of 12° / 2° (high/Low)

Industry and Commerce

Hamilton is a Canadian port city on the western tip of Lake Ontario. The Niagara Escarpment, a huge, forested ridge known locally as "the mountain" and dotted with conservation areas and waterfalls, divides the city. The long-distance Bruce Trail runs along the escarpment. HMCS Haida, a naval warship on the city's lakefront, and the Canadian Warplane Heritage Museum in the south, trace Canada's military past.

Time Zone

Eastern Standard Time (EST) is 4 hours behind Greenwich Mean Time (GMT).

Visit hamiltontourism.ca for additional information.



Venue Information

FirstOntario Centre – Competition Rink

101 York Blvd

Hamilton, ON, Canada L8R 3L4

Telephone: (905) 546-3100

<https://www.coreentertainment.ca/>

Rink Dimensions: 60 x 26m



Formerly known as the Copps Coliseum, renamed to the FirstOntario Centre in 2014. The arena has hosted many teams and events over the years. The Hamilton Steelhawks of the Ontario Hockey League (OHL) began play at the arena in 1985. The 1986 World Junior Ice Hockey Championships were held in Southern Ontario, with Copps Coliseum used as the primary venue. In a decisive game, the undefeated Soviet Union handed Canada its first loss, 4–1. Copps was the primary host for the 1987 Canada Cup, and the site of the famous Gretzky to Lemieux goal that beat the Soviets 6–5 in the final. The venue hosted a number of games in the 1991 Canada Cup, including the finals, when Canada defeated the USA.

The first WWF Royal Rumble was held in the arena on January 24, 1988. Copps hosted the WWF pay-per-view Breakdown: In Your House on September 27, 1998, and the Billy Graham crusade that year, attended by 19,000 spectators each night. The Grateful Dead played the Coliseum on five occasions, with two dates in 1990 and three dates in 1992.

Chedoke Twin Pad Arena – Practice Rink

91 Chedmac Dr

Hamilton, ON, Canada L9C 7R5

Telephone: (905) 546-3747

<https://www.hamilton.ca/recreation/arenas>

Rink Dimensions: 60 x 26m



Chedoke Twin Pad Arena is a city-owned recreation complex in Hamilton, Ontario, Canada. It includes two ice rinks, as well as meeting rooms. It is also the home of the Chedoke Minor Hockey League, the Hamilton Huskies Associations, and Hamilton Sledge Hockey.

Extra Practice Ice

Unofficial extra practice ice is available for purchase for teams who arrive early and wish to train prior to registering for the competition. Those interested should fill out **Form 2** and send back to the OC by **January 31, 2022**.

Official Hotel (ISU, Officials & Teams)

Sheraton Hamilton Hotel

116 King Street

Hamilton, Ontario, Canada L8P 4V3

Telephone: 905.529.5515

<https://www.marriott.com/hotels/-sheraton-hamilton>

- ◆ **Free Wired & Wireless Standard Internet**
- ◆ **Safety Deposit Boxes at Front Desk**
- ◆ **Business Services**
 - ◆ Copying, Messenger, Fax, Post/Parcel
- ◆ **Health and Fitness**
 - ◆ Fitness Centre
 - ◆ Indoor Heated Pool
- ◆ **Miscellaneous Services**
 - ◆ Restaurant and Lounge
 - ◆ Starbucks Coffee
 - ◆ In-Room Dining
- ◆ **Distance from Airport to Hotel:** Approximately 20 kilometres /18 minutes (traffic dependent)
- ◆ **Distance from Hotel to Venue:** Approximately 200 metres /3-minute walk



Rates

Double - 2 Queens \$209.00 + tax

Traditional King \$209.00 + tax

Note: Breakfast is not included in Room Rate

All rates are in CAD and are subject to 3% DMF and 13% HST

Official Hotel (Teams)

Homewood Suites by Hilton Hamilton

40 Bay Street South

Hamilton, Ontario, Canada L8P 4V3

Telephone: 905.667.1200

<https://www.hilton.com/en/hotels/homewood-suites-hamilton>

- ◆ **Free Wired & Wireless Standard Internet**
- ◆ **Free Full Hot Breakfast**
- ◆ **Free evening social**
 - ◆ Monday - Thursday
- ◆ **Self-Service Parking**
- ◆ **Health and Fitness**
 - ◆ Fitness Centre
 - ◆ Swimming Pool
- ◆ **Distance from Airport to Hotel:** Approximately 20 kilometres /18 minutes (traffic dependent)
- ◆ **Distance from Hotel to Venue:** Approximately 450 metres /4-minute walk



Official Hotel (Teams)

Staybridge Suites Hamilton

20 Caroline Street South
Hamilton, Ontario, Canada L8P 4V3
Telephone: 905.527.1001
<https://www.ihg.com/staybridge/>

- ◆ Free Wired & Wireless Standard Internet
- ◆ Free Breakfast
 - ◆ Hot and Cold Items
- ◆ Business Services
 - ◆ Copying, Messenger, Fax, Post/Parcel
- ◆ Health and Fitness
 - ◆ Fitness Centre
 - ◆ Swimming Pool
- ◆ Distance from Airport to Hotel: Approximately 20 kilometres /18 minutes (traffic dependent)
- ◆ Distance from Hotel to Venue: Approximately 550 metres /5-minute walk



Team Hotel Rates

Double - 2 Queens \$229.00 + tax
Traditional King \$229.00 + tax

Note: Breakfast is included in Room Rate.

All rates are in CAD and are subject to 3% DMF and 13% HST

General Accommodation Information

Room Payment

The Organizing Committee will pay costs for accommodation and meals for, ISU Event Officials and judges, outlined in the official announcement, item 5, and in accordance with Rule 137. See also process for extra services and incidental expenses below, a credit card or cash deposit will be required upon check in.

Accompanying Persons

Team members whose accommodations are not covered by the Organizing Committee who share a room with a team member whose accommodations are paid by the Organizing Committee may be charged 50% of the room rate.

Please see chart below for payment process and refunds.

Hotel Payment Procedure	Deadline Date
Pre-booking of hotel rooms (entry by number deadline)	November 1, 2021
Payment deadline of deposit by teams (50%)	December 12, 2021
Deadline of payment (letter of cancellation if no pre-payment)	January 3, 2021
Balance payment deadline	March 25, 2022

Pay balance of hotel payment Onsite (VISA or Mastercard Only)	April 4, 2022
Cancellation Policy	Deadline Date
Refund of 100% if cancelled by	January 31, 2022
Refund of 50% if cancelled by	March 17, 2022
No refund	March 18, 2022

Reservations and Cancellations

All reservations must be made through the Organizing Committee (OC) via the ISU Online Registration System (ORS). Individual reservations by Team Members at the Official Hotel will not be accepted.

Federations will be sent invoices for the room costs not covered by the Organizing Committee (OC). All bank transfer fees, and credit card costs are the responsibility of the member.

Reservations made after the deadline of payment will not be guaranteed or provided with the discounted rate.

If rooms are cancelled after **Thursday, March 17, 2022**, even if it is for rooms that the OC is required to pay for, any cancellation fees the OC incurs will be invoiced to the Member Federation.

PLEASE NOTE: Teams that book hotels outside of the official host hotels will not be provided transportation services by the OC free of charge. If requested by teams, the OC can arrange shuttle pick-up from airport to their hotel at a cost based on persons and time of pickup.

OC Accommodations Contact:

entriesfederations@worldsynchro2022.com

Extra Services, Incidentals and Damages

Each person will require a valid personal credit card or cash deposit at time of check-in to the hotel to cover incidentals as well as a security deposit. Payment for incidental services is the guest's responsibility and should be settled directly with the hotel at check-out.

Contact Person and Room Changes

For questions or problems relating to rooms, relocations, incidental charges, etc., the Team Manager/Team Leader of each team will be the contact person. Any room relocations or changes to the rooming list must be made through the Organizing Committee as no room changes will be accepted by the hotel from guests directly.

Dining Room

Judges and other ISU officials entitled to receive the meal program will receive vouchers and/or a QR code at Registration for the period outlined in the official announcement, beginning with dinner on **Wednesday April 6, 2022**, until breakfast on **Monday April 11, 2022**. Please refer to the meal hours below. The meal vouchers are **not transferable** and will be accepted only in combination with an accreditation tag.

Location: Sheraton Hamilton Hotel, *MacNab Room*

Dining Room Hours

Location	Meal	Hours
Sheraton Hamilton Hotel – <i>MacNab Room</i>	Breakfast	6:00 – 10:00
	Lunch	12:00 – 14:30 (Saturday 11:00 – 13:00)
	Dinner - Wednesday	19:00 – 21:00
	Dinner - Friday	22:00 – 24:00

Note: There will be no dining room available on Thursday and Saturday night as food will be available at the ISU & Judges Dinner and Officials Farewell Dinner.

Teams Meals

Information regarding meal options for Teams will be provided by **December 1, 2021**.

Travel Information

The OC will provide transportation from the Toronto Pearson International Airport (YYZ) to the Official Hotel starting on **Tuesday April 5, 2022**.

Team Members (Skaters, Team Manager/Team Leaders, Team Officials), Event Officials and Member Presidents will be met by the OC at their arriving Terminal and directed to their transportation. Please provide the OC with the appropriate travel details in ORS. Once you have claimed your baggage, please look for a Skate Canada Representative.

Additionally, the Hamilton GO Train can be taken from the airport to Main St. W. @ Summers Ln. (Hamilton City Hall) across the street from the hotel.

Should any guest's arrival be delayed for any reason, they are asked to inform the OC as soon as possible with the expected arrival time in Canada so that transportation arrangements can be modified. Do so by contacting the **Transportation Desk at +1.613.914.5348**. Please inform the OC of any changes to your travel plans or for any inquiries about transportation at any time, please email: entriesfederations@worldsynchro2022.com

There are several airport transportation options available for anyone who has not informed the OC of their arrival information or those arriving prior to the date indicated for the start of the airport shuttle service. Visit the Toronto Pearson International Airport (YYZ) for more information about [Ground Transportation](#).

If a guest chooses one of these methods of transportation to the hotel, the OC is not responsible for the costs.

Shuttle Bus Service

A shuttle bus service will run between the Sheraton Hamilton Hotel and the Practice Rink, on **Thursday April 7, 2022, only**. A detailed schedule will be available at registration.

ISU Event Officials and Judges are recommended to book transportation at the OC via vehicles at least 24 hours in advance, if they wish to go on Thursday to the Practice Rink.

Teams can walk from their respective hotels to the Competition Rink, as needed.

Passports and ID

The Government of Canada requires that all travelers carry a valid passport as the only universally-accepted travel and identification document for the purposes of international travel. People who live in countries where a visa is needed to enter Canada must obtain one from a Canadian embassy abroad before coming to Canada.

Canada does not have a [visa office](#) in every country so it is important that delegates visit the website of the Canadian visa office responsible for processing their visa application. Information is available on the website on how to submit a visa application and the documentation required.

[Processing times for visa applications](#) vary depending on the visa office and the time of the year. Participants are encouraged to apply approximately 12 weeks in advance of their departure date to ensure they receive the visa in time.

Please Note: Depending on your nationality, you may be required to give your biometrics.

- Starting July 31, 2018, the biometric requirement becomes mandatory for nationals of Europe, Middle East and Africa, and
- Starting December 31, 2018, the biometric requirement becomes mandatory for nationals of Asia, Asia Pacific and the Americas.

For additional information on whether you require a biometric, please refer to our [fast facts about Biometrics](#).

Visitors must have valid travel documents to enter Canada. Document requirements vary depending on which country you are travelling from. For specific information on travel documents and to find out if you require a visa to enter Canada as a visitor, please refer to <http://www.cbsa.gc.ca/> and <http://www.cic.gc.ca/>.

Important Notice: Electronic Travel Authorization (eTA) is mandatory for visa-exempt foreign nationals travelling to Canada by air (not by land or sea). To avoid any issues at the airport, you should get your eTA as soon as you begin planning your trip to Canada. To find out if you need an eTA or to apply online, visit this [website](#).

Registration and Accreditation

All Competitors, Team Manager/Team Leaders, Team Officials, Team Medical, Member Press Officer, Judges, Coaches, ISU Event Officials, ISU Guests must register at the Sheraton Hamilton Hotel – *Charlton Room* on **Wednesday, April 6, 2022**.

All competitors will be required to present their passport prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport.

Forgotten, lost or stolen accreditation cards must be reported and can only be replaced for a cash fee of \$100 CAD. The replacement is upon approval of the ISU and the OC.

Registration and Accreditation Hours & Locations

Location	Date	Hours
Sheraton Hamilton Hotel – <i>Charlton Room</i>	Wednesday, April 6	9:00 – 21:00
	Thursday, April 7	8:00 – 17:00



Closing Party

If the Covid-19 pandemic situation allows the Closing Party with a **Canadiana Theme** will be held on **Saturday, April 9, from 22:00 – 00:00** at Sheraton Hamilton Hotel – *Grand Ballroom*. Dress is Semi-Formal. A light buffet is included.

Invitations for the Closing Party will be issued to the ISU office holders, ISU officials, judges, competitors, and Skate Canada guests at Registration.

Additional persons may purchase a ticket for this function at the *Grand Ballroom*. Cost per ticket is \$100 CAD and must be purchased by **16:00, Friday, April 8, 2022**.

Tickets must be presented at the door. If closing party tickets are lost, new tickets must be purchased at the user's own expense.

Event Ticket Information

Ticket Information will be available on the Official Event Website (www.worldsynchro2022.com) which will be live **November 1, 2021**.

Information Distribution

In our effort to be sustainable, we encourage anyone without a designated mailbox to use their mobile device to view all event related information including communications by downloading the ISU "Inside Events" application free of charge on Android and Apple systems.

Skating Lounge

The *Skating Lounge* is located in *First Ontario Centre*, on the event level back of house.

Water

A reminder, water bottles must not be branded. In our effort to be sustainable, water jugs will be available in the back of house area to fill up your own non-branded water bottles. Non-branded water bottles will be available at rinkside, as well as the Kiss and Cry.

Costume Repair, Skate Sharpening and Emergency Repair

All arrangements for costume repair, skate sharpening, and emergency repair services will be available throughout the competition at the *First Ontario Centre*.

Lost and Found

Lost and found will be collected and held at the *First Ontario Centre*.

Other Useful Information

Language

English is the predominant language of Hamilton; however, French, Italian, Arabic, Spanish, and Polish are also commonly spoken. English and French are the official languages in Canada, and most government services are available in these languages.

Hamilton Public Transit

Visit Hamilton Street Railway commonly known as the HSR [website](#).

Financial Services and Banking Hours

Regular banking hours are Monday to Friday from 9:30 until 16:00 with extended hours including weekends at many locations. Some banks are open on Saturdays for a brief amount of time, but most are also closed on Sundays and holidays.

Major credit cards are honoured in most business establishments. Automated teller machines (ATMs) marked with a Plus or Interac symbol will accept automated banking cards from outside Canada. Banks charge a fee of approximately \$2 for international transactions. The visitors' bank sets the exchange rate.

For currency conversions refer to: <http://www.bankofcanada.ca/rates/exchange/daily-converter/>

Taxes

The Goods and Services Tax (GST) is a five percent (5%) tax that is applied to most supplies of goods and services made in Canada. The Province of Ontario also has a Harmonized Sales Tax (HST). Almost all services and products are subject to a 5% GST, but many items have a 13% tax added to the initial price of an item. Most prices posted in stores do not include taxes. Visitors to Canada may be eligible for tax rebates. Rebate forms are available at the airport or Tourism Office. There is no rebate on consumable items such as meals, liquor, tobacco, transportation costs and gasoline.

Currency

The currency is the Canadian dollar (CAD). For denominations under five dollars, Canadians use coins, including what are affectionately known as the "Loonie" (one-dollar coin) and "Toonie" (two-dollar coin). Daily currency exchange rates appear in newspapers, are posted online, and are posted at banks and currency exchange businesses.

Tipping

While tipping is not mandatory in Canada, it is customary in many circumstances for good service, especially in sit-down restaurants, which offer table service. If you're happy with the service you receive, a 15-20% tip on the pre-tax bill is a standard expression of appreciation. It is also customary to tip bellhops, luggage handlers and taxi drivers at your discretion.

Electricity

Electricity sockets are 120V plug type A. Visitors with appliances of different voltages should bring adapters.

Tobacco and Alcohol

The legal age in Ontario is 19; a driver's license is considered a valid form of identification. Smoking is banned in all public spaces and workspaces in Ontario, including restaurants, bars and private clubs. The ban extends to outdoor public areas such as playgrounds, sport fields and spectator areas.

Business Hours

In general, stores are open from 09:00 until 17:00 from Monday to Saturday, Sunday from 11:00 until 18:00. Some shopping malls are open 10:00 until 21:00. Some large pharmacies, grocery stores and bookstores stay open late all week, and some smaller boutiques may open their doors later in the morning.



Time Zone

Eastern Standard Time (EST) is 4 hours behind Greenwich Mean Time (GMT).

Climate

<https://www.theweathernetwork.com/ca/weather/ontario/hamilton>

Emergency Services

The emergency number for all health, safety, police and crime emergencies is 9-1-1.